## Gentlemen,

As a consumer, a non AOL Customer, and reading of their request for removal of the restriction. I agree it should be removed. I strongly encourage the commission at the same time to include in the ruling a requirement for all "IM" service providers to maintain a 100% compatibility across the internet. To allow providers of "IM" services with out this 100% compatibility requirement I feel is not in the public interest of the internet as a whole. If you remove this requirement I request you also require all providers to provide a 100% compatibility across the internet.